

TERMS OF BOOKING AND CANCELLATION

These conditions apply to bookings made by groups and individuals, unless a specific agreement has been made.

1.Booking & confirmation

When booking, you must indicate your name, arrival and departure time. A reservation is binding on the accommodation once it has been confirmed verbally or in writing. Muotiaisten Lomamökit may make the booking subject to various rules, such as the payment of a booking fee as a condition of the booking being binding.

2.Arrival and departure

Arrival times are defined for each accommodation information and may vary. Time of arrival can also be agreed specifically with customer. The key code or key handover will be agreed with the contact person of 2-3 days before the start of the booking.

Maximum guest amount in each accommodation is informed in each resort further information. Visitors over these maximums must be agreed with resort owner.

Parties and other events where the number of people in the resort is temporarily exceeded must be agreed in advance with Muotiaisten Lomamökit.

The use of a tent and caravan or rented equipment (eg wooden bathing tub, ATV etc) on the resort site without the permission of Muotiaisten Lomamökit is prohibited. Smoking indoors is prohibited in all Muotiaisten Lomamökit resorts. Tupakointi on kielletty kaikissa lomakohteen sisätiloissa. Pets must be kept on a leash in resort grounds.

The final cleaning ordered or the final cleaning included in the rental price of the resort does not include the removal of trash, dishwashing and placing clean dishes to cupboard. In addition, the customer must take out the empty bottles and cans and put the furniture in its original place if moved.

When leaving, keys to the resort are left inside the resort. The renter is responsible to check before departure, that all windows are closed, and doors locked.

Night time and general silence

Disturbing, noisy activities in the resort yard from 10 p.m. to 7 a.m. (22 – 07) are prohibited. Also during daytime causing very disturbing noise is prohibited. With the consent of the owner of the property, family parties and other events may be organized that last later than 10 p.m.

3. RESERVATION GUARANTEE

For billing customers, the first installment of the booking / booking fee (30% of the total rent) will be paid immediately upon booking. To do this, the accommodation will need the following information from you: your name, address, telephone number and e-mail address. The accommodation may request this information in writing or verbally.

4. FEES AND CANCELLATION

For billing customers, the first installment of the booking / booking fee (30% of the total rent) will be paid immediately upon booking. The final invoice will be sent immediately by email at the time of booking and has to be paid no later than 6 weeks before the start of the booking.

If canceled, the reservation fee of the booking will not be refunded (30 percent of the resort's rental price).

If the booking is canceled for a reason other than the one below, later than 21 days before or during the start of the rental, the payments made by the customer will not be refunded at all and the payment obligation remains at the time of cancellation for unpaid booking invoices.

Notwithstanding the above, the customer has the right to refund the amount paid to Muotiaisten lomamökit except for the booking fee and delivery fee, if the customer himself or a person living with him or her in a common household becomes seriously ill, has an accident or dies.

The cancellation must be notified immediately to Muotiaisten Lomamökit and the matter can be shown to Muotiaisten Lomamökit in a reliable way, eg with a medical certificate.

If the booking is canceled later than 48 hours before the start of the booking period or during the booking, Muotiaisten Lomamökit does not reimburse the payment made by the customer.

If the customer does not make the payments on time, Muotiaisten Lomamökit can cancel the reservation without prior notice. Despite the cancellation, the customer's payment obligation remains and the remaining debt is transferred to collection.

5. DEPARTURE BEFORE THE AGREED TIME

If you leave before the agreed departure date, we ask you to notify Muotiaisten Lomamökit of your departure, for example by text message. The fee will not be refunded for any unused time.

6. OTHER RULES

In the accommodation we follow good manners and rules of order.

In case of force majeure, Muotiaisten Lomamökit can cancel the reservation. In this case, the customer is

entitled to a full refund of the amount paid to Muotiaisten Lomamökit.

If the booking has to be canceled due to the customer's disruptive behavior, payments will not be refunded.

OUTDOOR POOL

In holiday resorts with outdoor hot tubs, the right to use the pool is included in the price, provided that the customer undertakes to supply the pool water in accordance with the instructions during his rental and to act responsibly in the use of the pool. No food or drinks may be taken into the outdoor hot tub. If the water in the hot tub becomes dirty and needs to be replaced, the renter is obliged to reimburse the costs of the replacement work for € 350.

7. ACCOMMODATION RESPONSIBILITY FOR YOUR PROPERTY

You are responsible for your own luggage. The accommodation is not responsible for damage to or loss of the vehicle in the car park or the property inside.

8. CUSTOMER LIABILITY FOR DAMAGE

As a customer, you are liable for any damage caused by your will or negligence (such as smoking indoors) caused by you or your guests or pets to a room or accommodation, other furniture or fittings therein, and

accommodation to other customers or their property. Liability for damage is determined in accordance with the general principles of indemnity.

The owner of the resort has the right to check the status in resort if there is a reason to assume an immediate threat to either the owner's property or the health of the guest.

Muotiaisten Lomamökit shall not be liable for any damage caused to the customer due to unforeseeable force majeure or a similar reason (eg power outages or natural phenomena such as algae, or animals; such as mice and insects) not caused by Muotiainen Lomamöki
The cottages could not reasonably have been blocked.